

ACCESS MANAGEMENT (AM) SERVICES

SECURE ACCESS. SEAMLESS EXPERIENCE. ZERO TRUST READY.

In a world of cloud adoption, hybrid work, and digital transformation, access has become the front line of cybersecurity. Users expect frictionless access to applications and data—while organizations must enforce strong security controls and Zero Trust principles.

Haden Grey's Access Management (AM) services enable organizations to deliver secure, seamless, and intelligent access experiences. We help clients modernize authentication, strengthen access controls, and reduce identity-based risk while improving user productivity.

Our approach blends deep identity expertise, modern security architecture, and white-glove service delivery to ensure both security and usability.

SERVICE OVERVIEW

Haden Grey provides end-to-end Access Management services spanning advisory, architecture, implementation, and managed services. We help organizations:

- Secure workforce, partner, and customer access
- Implement Zero Trust access models
- Improve user experience through seamless authentication
- Protect against credential-based attacks
- Centralize access policies and controls
- Scale access securely across cloud and hybrid environments

Our services are vendor-agnostic and tailored to your security strategy, user population, and application landscape.

OUR DELIVERY METHODOLOGY

Assess

Evaluate authentication methods, access policies, and risk exposure.

Design

Develop scalable access architectures aligned to Zero Trust.

Implement

Deploy solutions with minimal business disruption.

Operate & Optimize

Continuously improve access security and user experience.

CORE CAPABILITIES

1. Single Sign-On (SSO)

Streamlined Access Across Applications

We design and deploy SSO solutions that reduce password fatigue and improve user productivity.

Capabilities Include:

- Cloud and on-prem SSO integration
- Legacy and modern app enablement
- SAML, OIDC, and OAuth integrations
- Portal and dashboard design
- Session management controls

Benefits:

- Improved user experience
- Reduced help desk tickets
- Centralized access control

2. Multi-Factor Authentication (MFA)

Stronger Authentication with Lower Friction

We implement adaptive MFA strategies that balance security and usability.

Capabilities Include:

- Phishing-resistant MFA
- Passwordless authentication
- Device-based authentication
- Biometric and hardware token support
- Step-up authentication policies

Benefits:

- Reduced credential compromise risk
- Compliance alignment
- Improved security posture

3. Adaptive & Risk-Based Authentication

Context-Aware Access Decisions

We enable dynamic authentication based on user behavior and risk signals.

Capabilities Include:

- Geo-location analysis
- Device posture checks
- Behavioral analytics
- Conditional access policies
- Real-time risk scoring

Benefits:

- Reduced user friction
- Stronger threat detection
- Intelligent access control

4. Federation & Identity Brokering

Secure Identity Across Boundaries

We help organizations securely extend identity across partners, vendors, and cloud providers.

Capabilities Include:

- SAML, OIDC, OAuth federation
- B2B and B2C federation models
- Social identity integration
- Trust framework design
- Token lifecycle management

Benefits:

- Secure partner access
- Simplified integrations
- Scalable trust relationships

5. Zero Trust Access Architecture

Verify Explicitly. Trust Continuously.

We help organizations design and implement Zero Trust access frameworks.

Capabilities Include:

- Zero Trust architecture design
- Continuous authentication models
- Policy-driven access decisions
- Integration with EDR, SIEM, and risk engines
- Micro-segmented access controls

Benefits:

- Reduced lateral movement risk
- Modern security architecture
- Alignment with Zero Trust frameworks

6. Customer & External Identity (CIAM)

Secure and Scalable Customer Access

We design CIAM solutions that deliver both security and user experience.

Capabilities Include:

- Customer identity lifecycle design
- Registration and onboarding flows
- Progressive profiling
- Privacy and consent management
- High-scale architecture design

Benefits:

- Secure digital experiences
- Regulatory compliance
- Brand-aligned user journeys

TECHNOLOGY PARTNERS

Haden Grey maintains expertise across leading Access Management platforms and supports both cloud-first and hybrid deployments.

Leading AM Platforms:

- Microsoft Entra ID (Azure AD)
- Okta Workforce & Customer Identity
- Ping Identity (PingOne, PingFederate)
- OneLogin
- Cisco Duo
- RSA SecurID
- Broadcom (Symantec) SiteMinder
- Login.gov (federal environments)

AM ADVISORY SERVICES

- Access maturity assessments
- Zero Trust readiness evaluations
- Architecture and design reviews
- Authentication strategy development
- Tool evaluation and rationalization
- M&A access integration planning

IMPLEMENTATION SERVICES

- Platform deployment and configuration
- Application integration and onboarding
- Authentication policy design
- Federation setup
- Migration from legacy IAM systems
- Passwordless rollout programs

MANAGED ACCESS SERVICES

- Day-to-day operational support
- Policy tuning and optimization
- Platform monitoring and reporting
- Incident response support
- SLA-based support models
- Continuous improvement programs

BUSINESS OUTCOMES

Organizations partnering with Haden Grey achieve:

- Reduced identity-based attacks
- Stronger Zero Trust posture
- Improved user experience
- Lower help desk volume
- Increased visibility into access patterns
- Scalable and secure access architecture

WHY HADEN GREY

Clients choose Haden Grey for:

- Deep identity specialization
- Vendor-agnostic guidance
- Proven enterprise delivery
- Security-first architecture
- White-glove client service
- Practical, outcome-driven solutions



HadenGrey.com



Solutions@HadenGrey.com



(303)529-0467