

DIRECTORY SERVICES

RELIABLE IDENTITY FOUNDATIONS. SECURE DIRECTORY INFRASTRUCTURE. SCALEABLE FOR GROWTH.

Directory Services are the backbone of identity and access across the enterprise. They authenticate users, enforce policies, and enable secure access to applications, networks, and systems. When directory services are misconfigured, outdated, or poorly governed, they create security gaps, operational risk, and performance issues.

Haden Grey's Directory Services help organizations modernize, secure, and optimize their directory infrastructure. We ensure your identity foundation is resilient, scalable, and aligned with modern security and Zero Trust principles.

Our approach combines deep technical expertise, security-first design, and white-glove service delivery to support both operational stability and long-term identity strategy.

SERVICE OVERVIEW

Haden Grey provides end-to-end Directory Services spanning advisory, design, implementation, migration, and managed services. We help organizations:

- Modernize legacy directory environments
- Strengthen directory security posture
- Improve performance and availability
- Enable hybrid and cloud identity strategies
- Support IAM, PAM, and Zero Trust initiatives
- Reduce operational and security risk

Our services are vendor-agnostic and tailored to your infrastructure, business requirements, and growth plans.

OUR DELIVERY METHODOLOGY

Assess

Evaluate current directory architecture, security posture, and operational health.

Design

Develop secure, scalable directory architectures.

Implement

Deploy improvements with minimal disruption.

Operate & Optimize

Continuously strengthen and modernize directory services.

CORE CAPABILITIES

1. Directory Architecture & Design

Scalable and Secure Identity Foundations

We design directory architectures that support modern enterprise needs.

Capabilities Include:

- Forest and domain design
- Multi-domain and multi-forest strategies
- Hybrid identity architecture
- High availability and redundancy design
- Global directory topology planning

Benefits:

- Improved resilience
- Better scalability
- Stronger security architecture

2. Active Directory (AD) & LDAP Services

Secure and Optimized Directory Operations

We manage and optimize enterprise directory platforms.

Capabilities Include:

- AD and LDAP deployment and configuration
- OU and group structure design
- GPO design and optimization
- Replication health and tuning
- Performance optimization

Benefits:

- Stable directory operations
- Reduced authentication issues
- Consistent policy enforcement

3. Directory Security Hardening

Protect the Core of Identity

We secure directory environments against modern threats.

Capabilities Include:

- AD security assessments
- Tiered admin model design
- Privileged group protection
- Attack path analysis
- Hardening against common AD attack techniques
- Secure configuration baselines

Benefits:

- Reduced risk of compromise
- Stronger identity security posture
- Alignment with ZeroTrust principles

4. Hybrid & Cloud Directory Integration

Bridge On-Prem and Cloud Identity

We enable seamless hybrid identity models.

Capabilities Include:

- Directory synchronization design
- Cloud directory integration
- Identity federation support
- Hybrid authentication models
- Cloud migration planning

Benefits:

- Unified identity experience
- Cloud readiness
- Reduced complexity

5. Directory Migration & Consolidation

Modernize and Simplify

We support complex directory transformations.

Capabilities Include:

- Domain and forest migrations
- Tenant-to-tenant migrations
- Directory consolidation
- Cross-domain trust design
- Identity coexistence strategies

Benefits:

- Reduced technical debt
- Streamlined environments
- Support for M&A activity

6. Monitoring & Operational Support

Reliable Day-to-Day Operations

We ensure ongoing directory health and performance.

Capabilities Include:

- Health monitoring and reporting
- Replication monitoring
- Backup and recovery planning
- Incident response support
- Capacity planning

Benefits:

- Reduced downtime
- Faster issue resolution
- Predictable operations

TECHNOLOGY PARTNERS

Haden Grey maintains expertise across leading directory and identity infrastructure platforms.

Directory & Identity Infrastructure Platforms:

- Microsoft Active Directory
- Microsoft Entra ID (Azure AD)
- Entra Domain Services
- Okta Universal Directory
- Ping Identity Directory
- Red Hat Directory Server
- OpenLDAP
- Oracle Unified Directory

DIRECTORY ADVISORY SERVICES

- Directory maturity assessments
- Security posture reviews
- Architecture and design reviews
- Modernization roadmaps
- M&A directory integration planning
- Compliance readiness reviews

IMPLEMENTATION SERVICES

- Directory deployments
- GPO design and rollout
- Security hardening implementations
- Hybrid identity enablement
- Migration and consolidation execution

MANAGED DIRECTORY SERVICES

- Ongoing administration and support
- Patch and lifecycle management
- Security monitoring
- Backup and recovery management
- SLA-driven support models
- Continuous optimization

BUSINESS OUTCOMES

Organizations partnering with Haden Grey achieve:

- Stronger identity foundations
- Reduced risk of directory compromise
- Improved availability and performance
- Better support for Zero Trust and IAM initiatives
- Simplified directory environments
- Scalable identity infrastructure for growth

WHY HADEN GREY

Clients choose Haden Grey for:

- Deep identity and directory expertise
- Security-first architecture approach
- Vendor-agnostic guidance
- Proven enterprise delivery
- White-glove client service
- Practical, outcome-driven solutions

