

IDENTITY GOVERNANCE & ADMINISTRATION (IGA) SERVICES

GOVERN IDENTITY. REDUCE RISK. ENABLE THE BUSINESS.

In today's digital enterprise, identity is the primary security perimeter. As organizations grow, adopt cloud services, and support hybrid workforces, managing who has access to what—and why—becomes increasingly complex. Without strong Identity Governance & Administration (IGA), organizations face elevated security risks, compliance gaps, and operational inefficiencies.

Haden Grey's IGA services help organizations establish robust identity governance programs that deliver visibility, control, and automation across the entire identity lifecycle. We enable secure, compliant, and efficient access management while aligning identity strategy to business priorities.

Our approach combines deep technical expertise, proven governance frameworks, and white-glove delivery to ensure measurable risk reduction and long-term program success.

SERVICE OVERVIEW

Haden Grey provides end-to-end IGA services spanning advisory, design, implementation, and managed services. We help organizations:

- Gain full visibility into identities and entitlements
- Automate access provisioning and deprovisioning
- Enforce least-privilege access
- Meet regulatory and audit requirements
- Reduce manual workload and operational costs
- Strengthen overall security posture

Our services are vendor-agnostic and tailored to your environment, regulatory landscape, and business model.

OUR DELIVERY METHODOLOGY

Assess

Evaluate identity sources, access models, governance processes, and risk exposure.

Design

Develop scalable governance frameworks, role models, and policy structures.

Implement

Deploy and integrate solutions with minimal business disruption.

Operate & Optimize

Continuously improve governance maturity and program effectiveness.

CORE CAPABILITIES

1. Identity Lifecycle Management

We automate and govern the entire joiner–mover–leaver lifecycle to ensure access is accurate, timely, and policy-driven.

Capabilities Include:

- Automated provisioning and deprovisioning
- HR-driven identity triggers
- Birthright access assignment
- Access request workflows
- Policy-based approvals
- Lifecycle event monitoring

Benefits:

- Faster onboarding and offboarding
- Reduced orphaned accounts
- Lower risk of unauthorized access

2. Access Governance & Compliance

Haden Grey designs governance models that support both regulatory compliance and internal policy enforcement.

Capabilities Include:

- Access certifications and attestations
- Manager and application owner reviews
- Continuous compliance monitoring
- Audit-ready reporting and evidence collection
- Policy and control mapping to regulatory frameworks

Supported Regulations Include:

SOX, HIPAA, PCI DSS, GDPR, GLBA, NIST, and other industry mandates.

Benefits:

- Improved audit outcomes
- Reduced compliance burden
- Stronger control enforcement

3. Role-Based Access Control (RBAC)

We design and optimize role models that align access with job functions while minimizing risk.

Capabilities Include:

- Role mining and discovery
- Business role modeling
- Technical role mapping
- Role lifecycle management
- Role cleanup and optimization

Benefits:

- Consistent access assignment
- Reduced approval bottlenecks
- Easier access reviews

4. Separation of Duties (SoD) Management

We help prevent toxic access combinations that increase fraud or operational risk.

Capabilities Include:

- SoD rule design
- Conflict analysis and detection
- Risk scoring and prioritization
- Mitigation workflow management
- Exception governance

Benefits:

- Reduced fraud risk
- Stronger internal controls
- Better regulatory alignment

5. Delegated Administration

We enable business ownership of access while maintaining centralized governance and oversight.

Capabilities Include:

- Controlled delegation models
- Business-unit access management
- Policy-based guardrails
- Full audit visibility

Benefits:

- Reduced IT workload
- Faster access decisions
- Greater accountability

TECHNOLOGY PARTNERS

Haden Grey maintains expertise across the industry's leading IGA platforms and supports both cloud-native and hybrid deployments. Our vendor-agnostic approach ensures clients select the right solution for their business needs.

Leading IGA platforms:

- Saviynt
- Ping Identity (Identity Governance capabilities)
- Microsoft Entra ID Governance (Azure AD Identity Governance)
- Okta Identity Governance
- SailPoint (Identity Security Cloud, IdentityIQ)
- One Identity Manager
- Oracle Identity Governance (OIG)

IGA ADVISORY SERVICES

- IGA maturity assessments
- Current-state and gap analysis
- Governance framework development
- Roadmap and strategy creation
- Tool evaluation and rationalization
- M&A identity integration planning

IMPLEMENTATION SERVICES

- Platform deployment and configuration
- Application onboarding and connectors
- Workflow design and automation
- Identity data normalization
- Identity correlation and reconciliation
- Migration from legacy solutions

MANAGED IGA SERVICES

- Certification campaign management
- Access request support
- Policy tuning and updates
- Platform health monitoring
- SLA-based support models
- Continuous improvement programs

BUSINESS OUTCOMES

Organizations partnering with Haden Grey achieve:

- Measurable reduction in identity-related risk
- Stronger audit and compliance readiness
- Increased operational efficiency
- Enhanced visibility into access
- Scalable governance for growth
- Improved user experience
- Sustainable identity security programs

WHY HADEN GREY

Clients choose Haden Grey for:

- Deep IAM and IGA specialization
- Vendor-agnostic guidance
- Proven enterprise delivery
- Security-first architecture
- White-glove client service
- Practical, outcome-driven solutions



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