

EMAIL SECURITY & PROTECTION SERVICES

STOP PHISHING. SECURE YOUR DOMAIN. PROTECT YOUR PEOPLE.

Email remains the number one attack vector. Phishing, business email compromise (BEC), malware, and domain spoofing put every organization's users, data, and reputation at risk, and legacy gateways struggle to keep pace with modern, targeted attacks.

Haden Grey's Email Security and Protection services help organizations deploy, tune, and manage advanced cloud email security before threats reach the inbox. We go beyond out-of-the-box deployment to deliver risk-aligned protection policies, domain authentication, and ongoing optimization.

Our approach combine Check Point Harmony Email and Collaboration expertise, DMARC-based domain protection, and continuous management to drive measurable risk reduction.

SERVICE OVERVIEW

Haden Grey delivers end-to-end email security services spanning assessment, deployment, policy tuning, domain authentication, and ongoing managed services. We help organizations:

- Block phishing, malware, and BEC attacks
- Deploy API-based protection for Microsoft 365
- Prevent domain spoofing with SPF, DKIM, and DMARC
- Tune protection policies to your risk appetite
- Deliver clear reporting and executive metrics
- Respond to email-borne security incidents

Our services are built on Check Point Harmony Email & Collaboration and tailored to your environment, email infrastructure, and risk tolerance.

OUR DELIVERY METHODOLOGY

Assess

Review email infrastructure, senders, and exposure.

Design

Develop protection policies and DMARC strategy.

Implement

Deploy API-based protection and enforce authentication.

Optimize

Continuously tune, monitor, and mature protection.

CORE CAPABILITIES

1. Email Threat Protection Deployment

Cloud-Delivered Inbox Protection

We deploy Check Point Harmony Email and Collaboration via API-based integration. No MX record changes or mail flow disruption.

Capabilities Include:

- API-based integration with Microsoft 365
- Anti-phishing, anti-malware and BEC protection policies
- Real-time incident reporting, alerting, and dashboards
- Protection layer testing and validation
- Email flow continuity verification

Benefits:

- Rapid, low-friction deployment
- Layered defense against advanced threats
- No disruption to mail delivery

2. DMARC, SPF & DKIM Implementation

Stop Domain Spoofing

We implement email authentication to prevent attackers from impersonating your domain.

Capabilities Include:

- Discovery of all authorized email senders
- SPF record validation and correction
- DKIM key generation and publication
- Phased DMARC policy rollout (none→quarantine→reject)
- DMARC aggregate and forensic reporting

Benefits:

- Domain spoofing prevention
- Brand and reputation protection
- Enforcement with less than 1% legitimate mail impact

3. Reporting & Metrics

Demonstrate Protection Posture

We provide clear visibility into email threats, DMARC compliance, and risk trends.

Capabilities Include:

- Monthly executive dashboards and reports
- DMARC posture and compliance reporting
- Quarterly security posture reviews
- Recommendations and roadmap updates
- Ad-hoc incident reports upon request

Benefits:

- Executive-level transparency
- Measurable risk trends
- Informed decision-making

4. Security Policy Tuning

Protection Aligned to Your Risk

We fine-tune protection policies based on the threat landscape and your organization's risk appetite.

Capabilities Include:

- Threat-informed policy optimization
- Custom policies for VIP users and finance teams
- Impersonation and AI-detection engine tuning
- False-positive reduction
- Risk-appetite alignment

Benefits:

- Stronger protection for high-risk users
- Reduced noise and false-positives
- Policies threat evolve with threats

5. Ongoing Management & Optimization

Run & Maintain Services

Following implementation, we manage, optimize, and support your email security environment.

Capabilities Include:

- Monthly policy review and optimization
- VIP user monitoring and custom policy management
- API integration health checks
- Monthly SPF/DKIM/DMARC record audits
- Unauthorized sender identification and remediation

Benefits:

- Continuous protection posture
- Response to evolving threats
- Sustained enforcement over time

6. Incident Response & Knowledge Transfer

Support When It Matters

We respond to email-based security incidents and empower your IT team to operate confidently.

Capabilities Include:

- SLA-backed incident response (4-hour critical target)
- Emergency configuration changes
- Escalation support for email outages and blocking
- IT admin training on policy management
- Documentation of all configurations

Benefits:

- Fast response to business-impacting issues
- Empowered internal teams
- Reduced operational risk

TECHNOLOGY ALIGNMENT

Haden Grey delivers email security services built on Check Point's cloud email protection platform, integrated with your collaboration environment.

Core platforms and technologies include:

- Check Point Harmony Email and Collaboration (HEC)
- Check Point Harmony Email Advanced Protect
- Check Point Infinity Portal
- Check Point DMARC
- Microsoft 365
- Google Workspace
- DMARC aggregate and forensic reporting tools

EMAIL SECURITY ADVISORY SERVICES

- Email infrastructure assessments
- Email flow and sender discovery
- Critical data and user identification
- Risk posture reviews
- DMARC readiness assessments
- Policy strategy development

IMPLEMENTATION SERVICES

- Harmony Email Protect deployment
- Protection policy configuration
- SPF and DKIM configuration
- DMARC policy design and DNS deployment
- Dashboard and alerting setup
- Knowledge transfer and admin training

MANAGED EMAIL SECURITY SERVICES

- Monthly policy optimization
- DMARC enforcement maintenance
- DNS record monitoring and audits
- Monthly and quarterly reporting
- SLA-based incident support
- Continuous improvement programs

BUSINESS OUTCOMES

Organizations partnering with Haden Grey achieve:

- Reduced phishing and BEC risk
- Protected domain reputation
- Faster incident response
- Stronger email security posture
- Clear visibility into email threats
- Educated, security-aware users
- Sustainable email protection programs

WHY HADEN GREY

Clients choose Haden Grey for:

- Deep email security and threat expertise
- Check Point Harmony delivery experience
- Proven enterprise delivery
- Security-first, business-aligned approach
- White-glove client service
- Practical, outcome-driven solutions



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